T A M A R   C O L L I N S
Web Developer

CONTACT:

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https://my-portfolio-chi-rust-53.vercel.app/

EDUCATION:

The university Of Edinburgh/HyperionDev
Full Stack Web Dev Bootcamp
2023-2024

Georgian Technical University
MBA in Business Administration
2016-2018

Tbilisi State University
Bachelor in Jurisprudence
2008 - 2013

TECHNICAL SKILLS:

- ✓ React.js
- ✓ Next.js
- ✓ Typescript
- ✓ Javascript
- ✓ HTML
- ✓ CSS
- ✓ TailwindCSS
- ✓ Node.js
- ✓ Express.js
- ✓ MongoDB
- ✓ Git

SOFT SKILLS:

- ✓ Strong Communication & Listening
- ✓ Calm Under Pressure
- ✓ Process-Oriented Thinking
- ✓ Calm Under Pressure
- ✓ Fast Learner & Self-Driven
- ✓ Team Collaboration

REFERENCES:

- ✓ Available on request

PROFILE:

Proactive and detail-oriented Web Developer skilled in building modern, responsive applications with React.js, Next.js, TypeScript, TailwindCSS, and MongoDB. Experienced in designing clean, user-friendly interfaces and developing scalable backend solutions with Node.js and Express.js. Adept at translating requirements into efficient, maintainable code and delivering projects from concept to deployment. Strong foundation in HTML, CSS, and JavaScript, combined with solid experience using Git for version control and collaborative development. Known for problem-solving, adaptability, and the ability to work both independently and in cross-functional teams.

WORK EXPERIENCE

Freelance Web Developer
Edinburgh,UK   Jan 2025 - Present
- Design and develop responsive websites using Next.js, React, TypeScript, and TailwindCSS.
- Build and integrate backend functionality with Node.js, Express.js, and MongoDB.
- Collaborate with clients to translate requirements into user-friendly, efficient solutions.
- Manage full project lifecycle from planning to deployment.

Customer Service Assistant
IKEA, Edinburgh   July 2023 – Jan 2025
- Assisted customers in a high-volume environment, resolving product, billing, and delivery issues across multiple channels.
- Developed strong skills in de-escalation, communication, and task prioritization.

Tour Operator / Client Support Lead
TRAVEX Georgia   Aug 2018 - May 2023
- Assisted customers in a high-volume environment, resolving product, billing, and delivery issues.
- Collaborated with logistics and support teams to ensure timely resolutions.
- Used internal systems to track customer queries and follow up effectively.

Banking Officer
Bank of Georgia   June 2015 - Aug 2018
- Advised customers on banking services and supported account issues in person and by phone.
- Worked with sensitive data maintaining professionalism at all times.
- Supported internal departments by tracking and resolving customer service cases.

PROJECTS:

Internal Portal for Travel Company (Demo) - internal-portal-demo.vercel.app